

Training Title	Decoding Gen Z in the Workplace: Communicating Across the Generational Divide
Trainer	<i>Pierre Khoury</i>
Date & Time	Date: June 22, 2026 Time: 12:30 PM – 16:30PM
Venue	Lebanese Training Center – Sanayeh - CCIAB Bldg. -6 TH Floor
Target Audience	Managers, team leaders, and HR professionals who want to communicate and collaborate more effectively with Gen Z employees through a practical, evidence-based understanding of their workplace mindset, behaviors, and expectations.
Outline	<ul style="list-style-type: none"> • Understanding who Gen Z really is beyond common stereotypes • Exploring the six main workplace friction areas between Gen Z and organizations • Identifying communication gaps across teams and management layers • Learning practical communication protocols that improve engagement and collaboration • Examining how workplace design, HR systems, and hybrid work impact Gen Z employees • Interactive workshops, roleplays, and real-life communication exercises • Building actionable strategies managers can immediately apply in their teams
Learning Outcomes	<ul style="list-style-type: none"> • A clearer understanding of Gen Z workplace expectations and behaviors • Practical communication strategies to improve engagement and collaboration • Actionable tools to reduce workplace friction and strengthen team culture